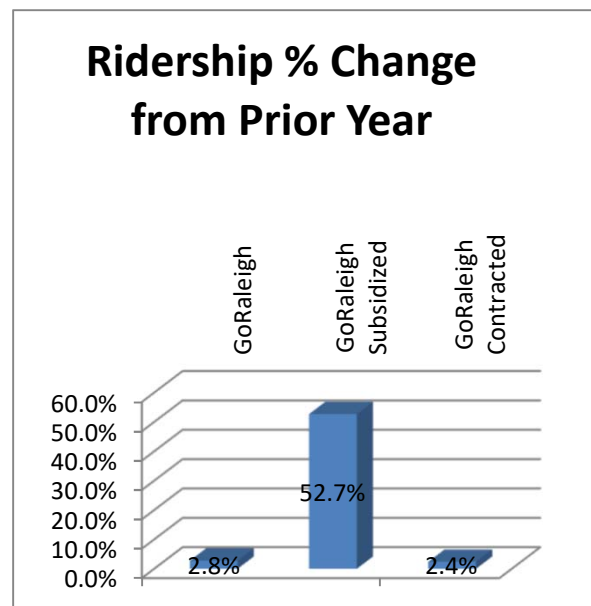
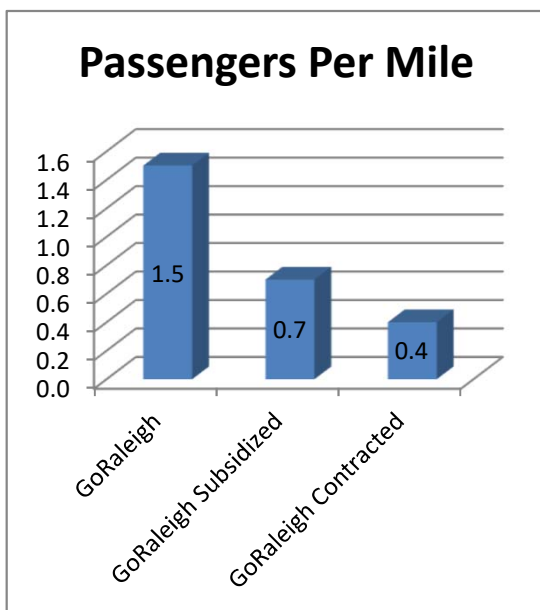
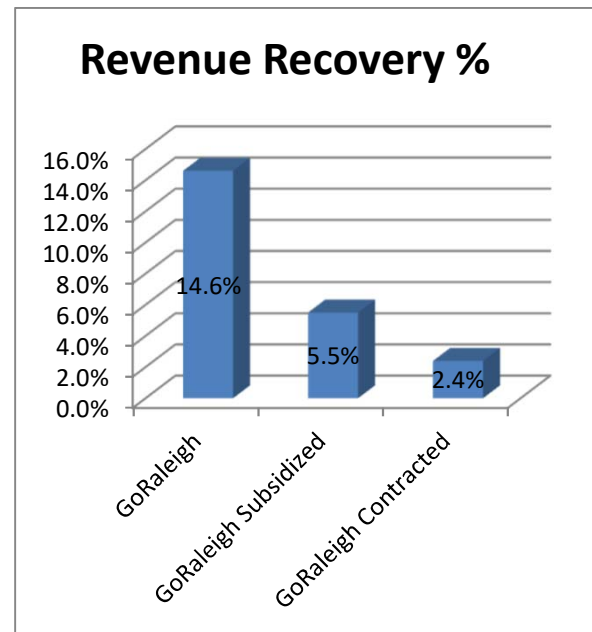
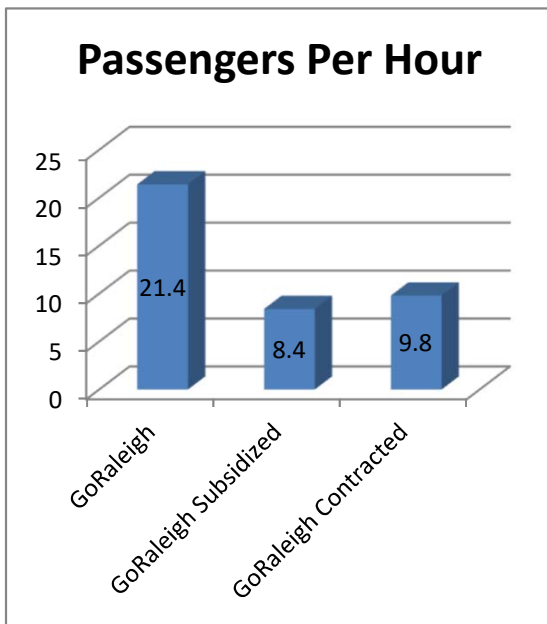




Performance Reports

April 2019



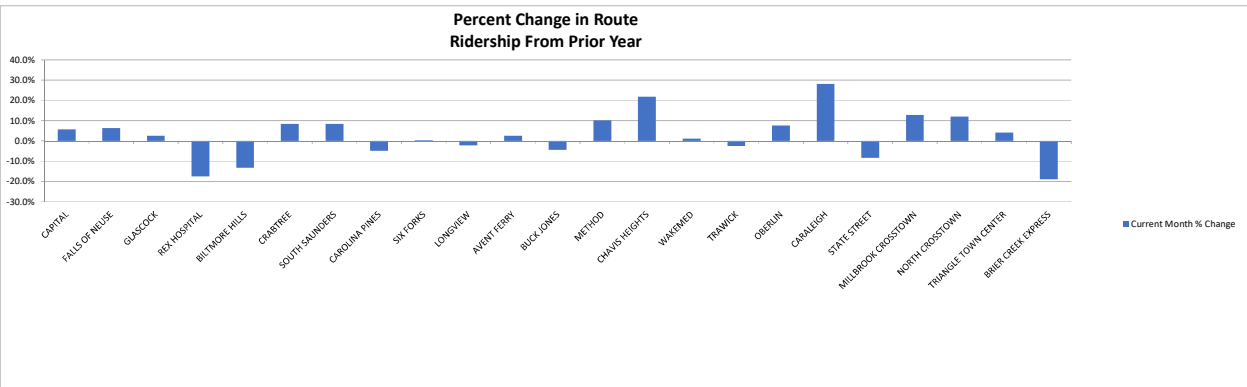
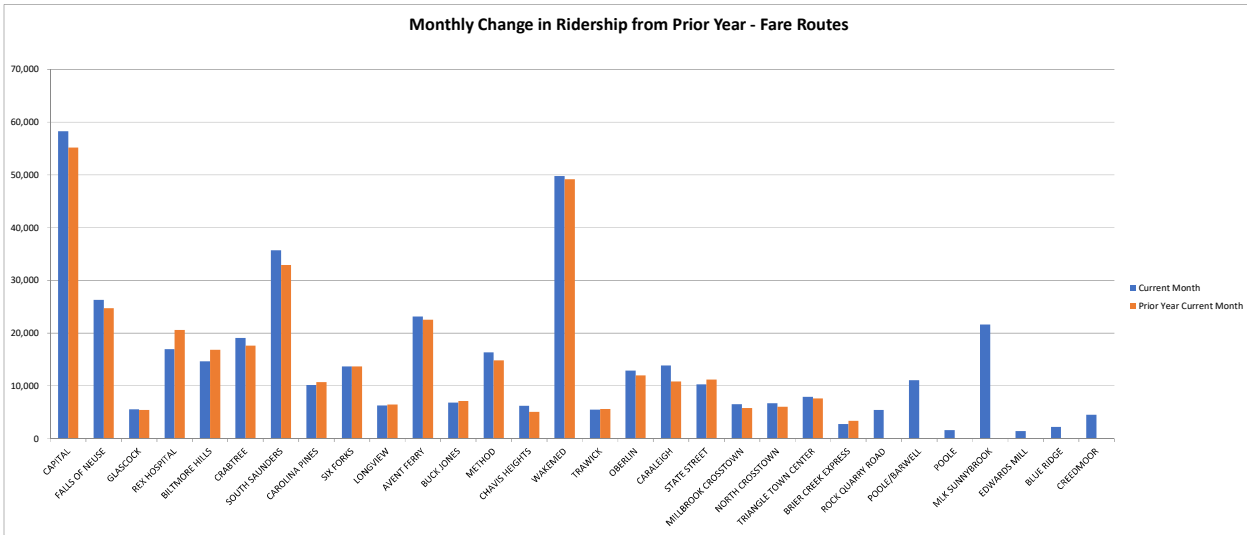
GoRaleigh
Ridership Comparison By Route
April 2019

Current Month				Fiscal Year-to-Date			
Current Month	Prior Year Current Month	Current Month % Change	Rte #	Route	Current FYTD	Prior FYTD	FYTD % Change
58,300	55,175	5.7%	1	CAPITAL	585,924	561,682	4.3%
26,285	24,721	6.3%	2	FALLS OF NEUSE	249,676	237,969	4.9%
5,541	5,401	2.6%	3	GLASCOCK	56,338	57,510	-2.0%
16,964	20,573	-17.5%	4	REX HOSPITAL	196,178	207,507	-5.5%
14,620	16,834	-13.2%	5	BILTMORE HILLS	159,345	163,345	-2.4%
19,104	17,624	8.4%	6	CRABTREE	186,385	180,007	3.5%
35,696	32,937	8.4%	7	SOUTH SAUNDERS	350,066	331,070	5.7%
10,176	10,688	-4.8%	7L	CAROLINA PINES	106,756	107,163	-0.4%
13,720	13,667	0.4%	8	SIX FORKS	140,838	130,968	7.5%
6,307	6,441	-2.1%	10	LONGVIEW	63,401	61,616	2.9%
23,126	22,542	2.6%	11	AVENT FERRY	224,399	219,579	2.2%
6,804	7,112	-4.3%	11L	BUCK JONES	75,447	81,520	-7.4%
16,367	14,847	10.2%	12	METHOD	157,351	161,211	-2.4%
6,189	5,076	21.9%	13	CHAVIS HEIGHTS	57,519	56,372	2.0%
49,782	49,168	1.2%	15	WAKEMED	498,478	475,365	4.9%
5,503	5,644	-2.5%	15L	TRAWICK	53,310	54,934	-3.0%
12,907	11,980	7.7%	16	OBERLIN	125,512	117,549	6.8%
0			18	WORTHDALE	1 83,465	79,515	5.0%
0			19	APOLLO HEIGHTS	2 84,203	89,579	-6.0%
13,874	10,826	28.2%	21	CARALEIGH	125,080	105,725	18.3%
10,290	11,222	-8.3%	22	STATE STREET	111,861	104,104	7.5%
6,541	5,793	12.9%	23L	MILLBROOK CROSSTOWN	61,947	58,861	5.2%
6,729	6,008	12.0%	24L	NORTH CROSSTOWN	63,790	60,661	5.2%
7,927	7,618	4.1%	25L	TRIANGLE TOWN CENTER	85,154	75,834	12.3%
0	0		31	NEW HOPE COMMONS	0	738	-100.0%
2,737	3,369	-18.8%	70X	BRIER CREEK EXPRESS	26,650	28,623	-6.9%
375,489	365,266	2.8%		Total GoRaleigh Fare Routes	3,929,073	3,809,007	3.2%
5,445	0	100.0%	17	ROCK QUARRY ROAD	18,376	0	100.0%
11,089	12,403	-10.6%	18	POOLE/BARWELL	41,980	50,423	0.0%
1,589	0	100.0%	18S	POOLE	5,783	0	100.0%
21,630	12,957	66.9%	19N	MLK SUNNYBROOK	81,479	50,422	0.0%
1,439	0	100.0%	26	EDWARDS MILL	5,149	0	100.0%
2,209	0	100.0%	27	BLUE RIDGE	8,340	0	100.0%
4,519	0	100.0%	36	CREEDMOOR	17,567	0	100.0%
10,371	12,800	-19.0%	50	R-LINE	118,101	129,780	-9.0%
353	242	45.9%	55X	POOLE ROAD EXPRESS	3,861	2,697	43.2%
58,644	38,402	52.7%		Total GoRaleigh Subsidized Routes	300,636	233,322	28.9%
4,327	5,622	-23.0%	40X	WAKE TECH EXPRESS	43,117	47,732	-9.7%
2,343	2,489	-5.9%	62	WAKE FOREST LOOP	24,059	27,133	-11.3%
1,066	883	20.7%	60X	WAKE FOREST EXPRESS	10,778	10,638	1.3%
1,217	698	74.4%	63X	KNIGHTDALE EXPRESS	6,466	6,445	0.3%
2,054	1,422	44.4%	64X	ZEBULON / WENDELL EXPRESS	15,380	12,790	20.3%
1,135	1,276	-11.1%	78X	FUQUAY VARINA EXPRESS	12,536	13,126	-4.5%
1,995	1,419	40.6%	102	GARNER	13,794	13,988	-1.4%
14,137	13,809	2.4%		Total GoRaleigh Contract Routes	126,130	131,852	-4.3%
671	2,192	-69%		NC State Fair and Other	99,611	89,543	11.2%
448,941	419,669	7.0%		Total	4,455,450	4,263,724	4.5%

¹The prior year month of January - April numbers for Worthdale are now on #18 Poole/Barwell line.

²The prior year month of January - April numbers for Apollo Hghts are now on #19N MLK Sunnybrook line.

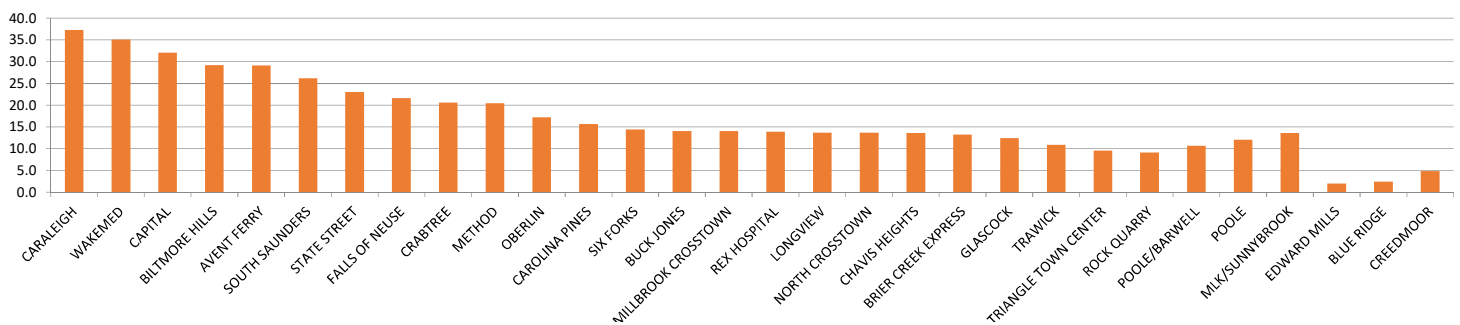
GoRaleigh
Ridership Comparison By Route
April 2019



**GoRaleigh
Rider per Hour by Route
Month of April 2019**

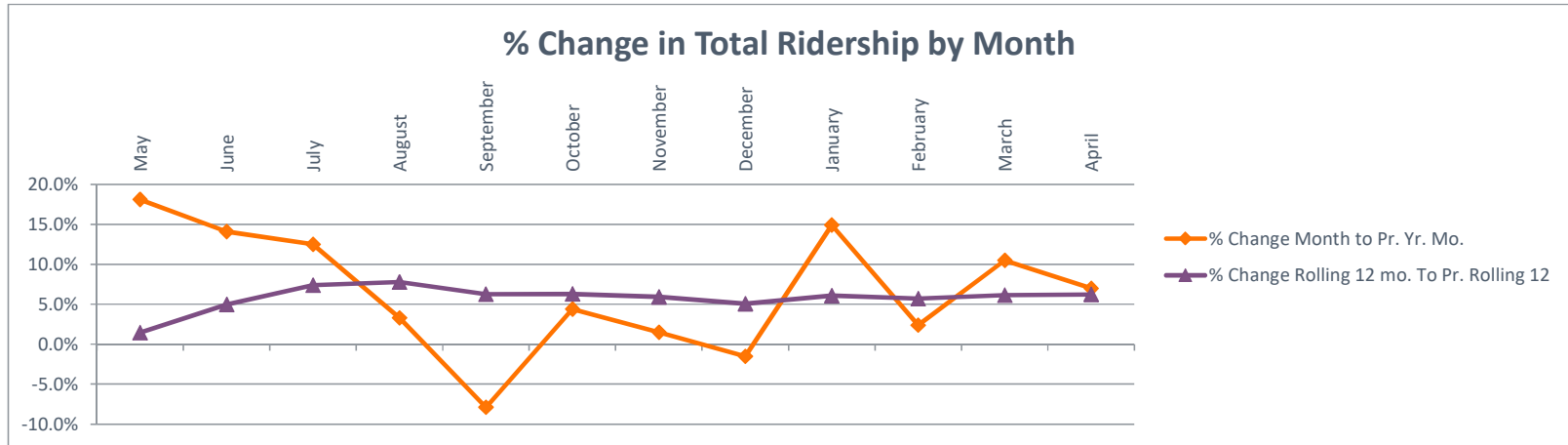
Riders Per Mile	Rank	Rte #	Route	Revenue Hrs.	Riders	Riders Per Hour
3.0	1	21	CARALEIGH	372	13,874	37.3
2.5	2	15	WAKEMED	1,417	49,782	35.1
2.0	3	1	CAPITAL	1,815	58,300	32.1
1.8	4	5	BILTMORE HILLS	501	14,620	29.2
1.9	5	11	AVENT FERRY	796	23,126	29.1
2.0	6	7	SOUTH SAUNDERS	1,364	35,696	26.2
1.5	7	22	STATE STREET	447	10,290	23.0
1.4	8	2	FALLS OF NEUSE	1,216	26,285	21.6
1.5	9	6	CRABTREE	926	19,104	20.6
1.8	10	12	METHOD	804	16,367	20.4
1.5	11	16	OBERLIN	751	12,907	17.2
0.9	12	7L	CAROLINA PINES	649	10,176	15.7
0.9	13	8	SIX FORKS	954	13,720	14.4
0.9	14	11L	BUCK JONES	487	6,804	14.0
0.7	15	23L	MILLBROOK CROSSTOWN	469	6,541	14.0
1.0	16	4	REX HOSPITAL	1,219	16,964	13.9
1.2	17	10	LONGVIEW	460	6,307	13.7
0.9	18	24L	NORTH CROSSTOWN	493	6,729	13.7
1.5	19	13	CHAVIS HEIGHTS	453	6,189	13.6
0.5	20	70X	BRIER CREEK EXPRESS	208	2,737	13.2
1.1	21	3	GLASCOCK	448	5,541	12.4
0.6	22	15L	TRAWICK	503	5,503	10.9
0.7	23	25L	TRIANGLE TOWN CENTER	825	7,927	9.6
1.5			Total GoRaleigh Fare Routes	17,576	375,489	21.4
0.7		17	ROCK QUARRY	601	5,445	9.1
0.8		18N	POOLE/BARWELL	1,039	11,089	10.7
0.8		18S	POOLE	131	1,589	12.1
1.1		19N	MLK/SUNNYBROOK	1,596	21,630	13.6
0.2		26	EDWARD MILLS	724	1,439	2.0
0.2		27	BLUE RIDGE	933	2,209	2.4
0.4		36	CREEDMOOR	927	4,519	4.9
1.2		50	R-LINE	946	10,371	11.0
0.2		55X	POOLE ROAD EXPRESS	57	353	6.2
0.7			Total GoRaleigh Subsidized Routes	6,954	58,644	8.4
0.4		40X	WAKE TECH EXPRESS	431	4,327	10.0
0.4		64X	ZEBULON / WENDELL EXPRESS	139	2,054	14.8
0.4		62	WAKE FOREST LOOP	295	2,343	7.9
0.2		60X	WAKE FOREST EXPRESS	201	1,066	5.3
0.7		102	GARNER	115	1,995	17.3
0.4		63X	KNIGHTDALE EXPRESS	115	1,217	10.6
0.2		78X	FUQUAY VARINA EXPRESS	144	1,135	7.9
0.4			Total GoRaleigh Contract Routes	1,441	14,137	9.8
1.2			Total All Routes	25,972	448,270	17.3

**Passengers Per Hour Current
Month For Fare Routes**



**Go Raleigh
Change in Ridership - Rolling 12 Month Total**

	Years 2016/2017	Years 2017/2018	Years 2018/2019	% Change
Month of: April	331,900	419,669	448,941	7.0%
Prior 12 Month Total Ending: April	4,899,276	5,010,986	5,322,494	6.2%



GoRaleigh Recovery and Cost By Route

Route Rank by Recovery % April 2019				
Rank	Route #	Route	Revenue	Recovery %
Passenger Subsidized Routes				
1	21	CARALEIGH	\$8,032	29.7%
2	15	WAKEMED	\$28,174	24.8%
3	11	AVENT FERRY	\$14,468	20.5%
4	1	CAPITAL	\$34,632	20.5%
5	7	SOUTH SAUNDERS	\$20,450	19.6%
6	12	METHOD	\$9,536	18.1%
7	5	BILTMORE HILLS	\$8,289	17.5%
8	6	CRABTREE	\$11,241	15.3%
9	22	STATE STREET	\$5,883	15.0%
10	16	OBERLIN	\$7,479	14.9%
11	13	CHAVIS HEIGHTS	\$3,227	13.7%
12	2	FALLS OF NEUSE	\$15,044	13.5%
13	10	LONGVIEW	\$3,655	12.3%
14	4	REX HOSPITAL	\$10,262	10.6%
15	3	GLASCOCK	\$2,986	10.1%
16	11L	BUCK JONES	\$4,189	9.3%
17	7L	CAROLINA PINES	\$5,856	8.9%
18	8	SIX FORKS	\$7,715	8.5%
19	24L	NORTH CROSSTOWN	\$3,701	8.2%
20	23L	MILLBROOK CROSSTOWN	\$3,888	7.2%
21	25L	TRIANGLE TOWN CENTER	\$4,675	6.7%
22	15L	TRAWICK	\$2,918	5.9%
23	70X	BRIER CREEK EXPRESS	\$1,698	5.0%
Total GoRaleigh Fare Routes			\$217,999	14.6%
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	\$3,206	6.7%
	18	POOLE/BARWELL	\$6,338	7.6%
	18S	POOLE	\$928	8.0%
	19N	MLK/SUNNYBROOK	\$12,572	10.6%
	26	EDWARD MILLS	\$871	1.7%
	27	BLUE RIDGE	\$1,344	1.9%
	36	CREEDMOOR	\$2,654	3.6%
	50	R-LINE	\$0	0.0%
	55X	POOLE ROAD EXPRESS	\$223	2.5%
Total GoRaleigh Subsidized			\$28,135	5.5%
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	\$720	2.1%
	62	WAKE FOREST LOOP	\$0	0.0%
	40X	WAKE TECH EXPRESS	\$1,062	1.7%
	64X	ZEBULON / WENDELL EXPRESS	\$1,218	3.8%
	60X	WAKE FOREST EXPRESS	\$689	2.2%
	63X	KNIGHTDALE EXPRESS	\$726	4.1%
	102	GARNER	\$872	5.2%
Total GoRaleigh Contract			\$5,287	2.4%
Grand Total			\$251,421	11.3%

^a These routes are below the current productivity target.

Route Rank by Mileage and Cost April 2019				
Rank	Route #	Route	Allocated Miles	Allocated Costs
Passenger Subsidized Routes				
1	1	CAPITAL	29,182	\$168,886
2	15	WAKEMED	19,666	\$113,814
3	2	FALLS OF NEUSE	19,270	\$111,522
4	7	SOUTH SAUNDERS	18,066	\$104,556
5	4	REX HOSPITAL	16,732	\$96,837
6	8	SIX FORKS	15,602	\$90,294
7	6	CRABTREE	12,694	\$73,467
8	11	AVENT FERRY	12,167	\$70,418
9	25L	TRIANGLE TOWN CENTER	12,024	\$69,590
10	7L	CAROLINA PINES	11,416	\$66,068
11	23L	MILLBROOK CROSSTOWN	9,290	\$53,763
12	12	METHOD	9,102	\$52,676
13	16	OBERLIN	8,702	\$50,359
14	15L	TRAWICK	8,476	\$49,053
15	5	BILTMORE HILLS	8,180	\$47,338
16	24L	NORTH CROSSTOWN	7,798	\$45,128
17	11L	BUCK JONES	7,784	\$45,047
18	22	STATE STREET	6,761	\$39,126
19	70X	BRIER CREEK EXPRESS	5,885	\$34,059
20	10	LONGVIEW	5,143	\$29,767
21	3	GLASCOCK	5,133	\$29,708
22	21	CARALEIGH	4,667	\$27,008
23	13	CHAVIS HEIGHTS	4,070	\$23,555
Total GoRaleigh Fare Routes			257,809	\$1,492,038
GoRaleigh Subsidized Routes				
	17	ROCK QUARRY	8,300	\$48,037
	18	POOLE/BARWELL	14,345	\$83,022
	18S	POOLE	2,017	\$11,673
	19N	MLK/SUNNYBROOK	20,583	\$119,121
	26	EDWARD MILLS	9,034	\$52,284
	27	BLUE RIDGE	12,369	\$71,583
	36	CREEDMOOR	12,685	\$73,412
	50	R-LINE	8,316	\$48,130
	55X	POOLE ROAD EXPRESS	1,527	\$8,839
Total GoRaleigh Subsidized			89,177	\$516,101
Contract Routes:				
	78X	FUQUAY VARINA EXPRESS	5,795	\$33,537
	62	WAKE FOREST LOOP	5,301	\$31,054
	40X	WAKE TECH EXPRESS	10,712	\$61,993
	64X	ZEBULON / WENDELL EXPRESS	5,590	\$32,353
	60X	WAKE FOREST EXPRESS	5,366	\$30,677
	63X	KNIGHTDALE EXPRESS	3,036	\$17,571
	102	GARNER	2,888	\$16,716
Total GoRaleigh Contract			38,688	\$223,900
Grand Total			385,673	\$2,232,038

Please note that total operating costs (without depreciation) are allocated to each route based upon the route mileage times the monthly average cost of \$5.79 per mile.

GoRaleigh OTP April 2019

Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
7 SOUTH SAUNDERS	4913	4925	4504	83	326	92%	A	93%
7L CAROLINA PINES CROSSTOWN	2419	2398	2211	36	172	91%		93%
19 MLK-SUNNYBROOK	5825	5828	5275	214	336	91%		94%
15L TRAWICK	2621	2600	2339	19	263	89%	B	90%
10 LONGVIEW	2323	2304	2055	50	218	88%		91%
6 CRABTREE	3099	3094	2739	57	303	88%		90%
12 METHOD	2260	2214	1985	79	196	88%		91%
3 GLASCOCK	1976	1939	1724	38	214	87%		89%
15 WAKEMED	7609	7594	6425	131	1053	84%	C	86%
1 CAPITAL	7605	7586	6362	85	1158	84%		85%
16 OBERLIN ROAD	3294	3277	2741	222	331	83%		90%
17 ROCK QUARRY	2405	2410	1991	114	300	83%		88%
55X POOLE ROAD EXPRESS	247	249	203	5	39	82%		84%
4 REX HOSPITAL	6939	6849	5679	435	825	82%		88%
36 CREEDMOOR	3354	3479	2723	55	576	81%		83%
2 FALLS of NEUSE	5607	5586	4552	115	940	81%		83%
8 SIX FORKS	4617	4609	3676	102	839	80%		82%
25L TRIANGLE TOWN CENTER	2817	3175	2241	119	457	80%		84%
11 AVENT FERRY	3672	3676	2900	60	712	79%		81%
5 BILTMORE HILLS	2502	2468	1975	110	417	79%		83%
13 CHAVIS HEIGHTS	2533	2443	1998	54	481	79%		81%
70X BRIER CREEK EXPRESS	616	611	484	10	122	79%		80%
18 POOLE-BARWELL	4616	4605	3587	229	800	78%		83%
22 STATE STREET	1613	1598	1242	54	317	77%	80%	
23L MILLBROOK CROSSTOWN	2485	2467	1911	51	523	77%	79%	
11L BUCK JONES	3088	3099	2358	51	679	76%	78%	
24L NORTH CROSSTOWN	2458	2442	1813	13	632	74%	74%	
21 CARALEIGH	1074	1050	787	46	241	73%	78%	
27 BLUE RIDGE	4816	4819	3343	390	1083	69%	78%	
26 EDWARDS MILL	3865	3868	2594	475	796	67%	79%	
18S POOLE RD	613	614	401	28	184	65%	70%	
	103881	103876	84818	3530	15533	82%		85%
Route	Total Departures	Total Arrivals	Total On-Time	Total Early	Total Late	% On-Time	Grade	OTP + Early
WAKE FOREST EXPRESS (WFX)	367	373	285	13	69	78%		81%
WAKE FOREST LOOP	1040	1046	746	29	265	72%		75%
102 GARNER	359	349	239	7	113	67%		69%
63X KNIGHTDALE EXPRESS (KDX)	700	694	464	34	202	66%		71%
40X WAKE TECH	735	742	484	3	248	66%		66%
FUQUAY-VARINA-RALEIGH EXPRESS (FVRE)	381	383	244	47	90	64%		76%
64X ZEBULON/WENDELL-RALEIGH EXP	543	542	345	37	161	64%		70%

GoRaleigh On Time Performance Comparison

